



*A community of friends enjoying enriched,
vibrant and independent lives together.*

Dear I'On At Home Member,

On behalf of our Board of Directors, I want to welcome you to I'On At Home (IAH). IAH offers its members services, social connections and information regarding lifestyle choices that enable them to lead safe, healthy, active lives and live independently.

We have prepared this Membership Manual as a resource to help you understand I'On At Home, our programs and services and the many benefits that we hope you will enjoy through your membership in our organization. We are a community of friends enjoying enriched, vibrant and independent lives together.

Best regards,

*Peg Higgins
President of the Board*



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Membership Manual

Welcome to I'On At Home

Who are we?

I'On At Home (IAH) is a nonprofit membership organization. We are part of a nationwide "Village Movement" which began in 2002 when Beacon Hill Village in Boston was established. Today there are 230 active U.S. villages, with over 100 more in development. Villages are operating in all but five states across our country, which is strong evidence that the village movement is not a fad. It is the wave of the future.

IAH provides the services, social connections and information regarding lifestyle choices that enables you to lead a safe, healthy, active life and live independently.

How do you join IAH?

IAH is a membership organization primarily for residents of I'On. Non-residents may also join although there is a limit on the number of such memberships.

What are the membership categories and fees?

Resident - Full Membership: *This membership includes access to ALL programs and services offered including all cultural, educational and social programs as well as all services available from volunteers.*

- ***Full Household (\$500/year):*** *Two residents living full time or part time at the same residential address, in which at least one member is 55 years of age. An accessory dwelling unit (ADU) is considered a separate residence.*
- ***Full Individual (\$350/year):*** *One resident, living alone, who is 55 years of age or older.*

Resident - Supporting Membership: This membership includes access to all cultural, educational and social programs and events. It DOES NOT include access to volunteer services. The fair market value of a Supporting Membership is \$100. Since there are no services provided, any amount over \$100 may be tax deductible.

- Supporting Household (\$500/year): Two residents living full time or part time at the same residential address, at which at least one member is 55 years of age. An accessory dwelling unit (ADU) is considered a separate residence.
- Supporting Individual (\$350/year): One resident who is at least 55 years of age. While we hope most couples will choose to join as a household, in some cases, only one member of a couple may wish to become a supporting member.

Non-Resident - Membership: The number of memberships is limited to 10% of total IAH memberships. This membership includes access to all cultural, educational and social programs and events. It DOES NOT include access to volunteer services. The fair market value of a Non-Resident Membership is \$100. Since there are no services provided, any amount over \$100 may be tax deductible.

- Non-Resident Household (\$500/year): Two residents living full time or part time at the same residential address in which at least one resident is 55 year of age. An accessory dwelling (ADU) is considered a separate address.
- Non-Resident Individual (\$350/year): An individual resident who is at least 55 years of age.

What do my fees cover?

Annual membership fees help IAH pay for its expenses. This costs include programs, events, the website, telephone, liability insurance for Board members and volunteers, the cost of background checks for our volunteers and the cost of a part time Administrative Manager.

How does I'On At Home operate?

A volunteer Board of Directors provides strategic planning and direction for our programs and operations. The Board has several working committees, each chaired by a Board member. There is also an Advisory Council which is a designated team of professionals who volunteer to advise the Board in areas of functional expertise. IAH is self-governing and maintains its own brand, operational practices and financial autonomy. We benefit from a collaborative partnership with Franke at Seaside, a nonprofit continuing care retirement community located in Mount Pleasant.



OUR PROGRAMS

We offer a variety of programs, activities and events that take place throughout the year.

Our programs include:

- *Cultural arts programs*
- *Educational seminars*
- *Social events*
- *Concerts*
- *Entertainment outings*
- *Cooking demonstrations*
- *Wine tastings*
- *Guest speaker events*
- *Happy hours*
- *Holiday celebrations*
- *Dinners & lunches*
- *Excursions to local places of interest*
- *Biking club*
- *Hiking club*

These activities and many others enrich our lives and help our members connect, engage and forge new friendships.

A full listing of activities are displayed on our website calendar and a weekly listing of upcoming events and programs is emailed to all of our members.



OUR SERVICES

Our team of vetted volunteers provide basic services helping members remain safe and secure in their own homes as long as possible. Individual members are entitled to six services per month. Household Members are entitled to ten services per month. On the average, a service should be completed in no more than two hours. Service requests should be made three days prior to need.

We cannot offer emergency services. If you need help, call 911 or another emergency number.

IAH services include

- *Transportation to stores, medical appointments, events and the airport.*
- *Household Chores such as changing light bulbs and smoke alarm batteries, moving furniture, hanging pictures, etc.*
- *Light yard work - raking, watering or sweeping the patio*
- *Help with pets - providing emergency pet care until other arrangements can be made*
- *Meals - preparing or picking up a meal and delivering it in special cases due to health or injury*
- *Basic help with computers, cell phones, televisions, etc.*
- *Friendly visits to check on neighbors and provide companionship*

Services not on the list?

If you need something that is not on the list, just call or email IAH and we'll work with our volunteers and find a solutions.

What are the advantages of IAH membership?

There are multiple advantages for becoming an IAH member:

- ***Staying Active and Engaged:*** *Do you want to enjoy a wide range of cultural, educational and social events? Our programs provide activities and opportunities to learn, stay informed and interact with/enjoy the company of your neighbors.*

- **Staying in Your Home:** IAH membership can make the difference between being able to remain safely in your home or having to leave because you need certain support services. When you are no longer comfortable climbing up on a ladder to change a light bulb, our volunteers will gladly take care of that and other similar routine household tasks. (You may be capable of climbing a ladder but that does not necessarily mean it's good idea!)
- **Having a Convenient Safety Net:** Even if family and friends can help with transportation and chores, they may not always be available or you may prefer not to call on them regularly. There may be times when you need help getting to medical appointments or even shopping, due to surgery, a hospital stay or other personal circumstances. IAH is an e-mail or phone call away to help with a variety of needs.
- **Giving Help:** As a member of IAH, you can donate your time and talents and work as a volunteer providing services to other members. Your efforts will help IAH thrive and grow.

Why should I join if I am in good health and do not presently require IAH services?

IAH is a community of friends enjoying enriched, vibrant and independent lives together.

Members join for many reasons. Many like the cultural, educational and social aspects that membership offers. These activities provide opportunities to be with friends as well as to meet new people. Others like the convenience of having a place to call for all types of services and support.

Membership is a kind of insurance policy that provides resources and support. Joining IAH now is a constructive way to support the development and operation of a valuable community resource.

IAH member responsibilities

- *Read our weekly email IAH newsletter and check our website to see highlights of upcoming programs, events and services.*
- *Visit the IAH website or call the IAH office to request services or to sign up for programs.*
- *Let us know of any address or other contact information changes.*
- *Renew your membership within 30 days of receiving your annual invoice.*

Membership Agreement

- **Membership Terms:** Upon payment of an annual fee, a membership runs for a year from the date of joining and is renewable each year thereafter.
- **Termination of Membership:** IAH reserves the right, in its sole discretion, to terminate your membership agreement if IAH determines that it is in the best interest of IAH, its volunteers, other members or you. If IAH terminates the agreement, it will return a portion of the annual fee paid on a prorated basis from the month of termination. You, the member, may terminate this agreement at any time by providing written notice to IAH. If you should terminate because of moving from I'On, or death of a member of the household, a prorated portion of the annual fee will be refunded to you or your estate. Otherwise, termination by you will not result in a refund.

How to reach us

Website: www.ionathome.org

Email: lon@ionathome.org

Phone: 843-284-3590

Mail: I'On At Home, P.O. Box 1225, Mount Pleasant, SC 29464

Office Hours: Monday through Friday, 9:00 AM –1:00 PM