

HOW TO USE THE I'ON AT HOME WEBSITE

To register for the first time and sign in on subsequent visits

When you are ready to begin using the IAH website, send an e-mail request to Barbara Cole (brcole60@comcast.net). She will “tell” the website to send you an e-mail (it will be from either “I’On At Home” or “Helpful Village.”) with a button to click that says “Choose Your Password.” That link is good for 2 days only. If you miss that window, please send Barbara another e-mail.

When you click on “Choose Your Password,” you will be taken to the IAH website (www.ionathome.org). Use your e-mail as your login name and enter the password of your choosing. Be sure to write it down, if you think you won’t remember it.

Bookmark the IAH webpage to make it easier to get back to quickly (Google how to bookmark, based on your web browser program [i.e. Google Chrome, Safari, etc.]). Each time you visit the site, you will sign in with your e-mail and password, or you can click on the “Remember me” button on the login page to skip that step.

Here’s how to navigate the website:

Home page

There are dropdown boxes across the top of each page that will give you several options. Our developer adds new features occasionally, so things may change a bit over time. Under the “I’On At Home” box you can find lots of basic information and perhaps have any questions you have answered. If you still have questions, go to **Contact** and send us a message. Someone will get back to you with a response.

Members

Clicking on this button at the top of any page brings a new dropdown box. This is where **full members request a service**. Click on that and enter your information (type of service, purpose, service date[enter a date at least 3 days in advance, a week or more maximizes our opportunity to meet your need], duration, etc.) (Do note that this is not available to supporting members.)

This is also where you can find **preferred providers**. Click on that in the dropdown box to get a listing of whom you want to find. Note: If you have additional suggestions for any of these categories, let IAH know.

Events

You will find all the events listed by date. Click on the one you would like to attend, and it will tell you whether there are still spots available. If so, register for that event. A message will appear at the top that tells that you are registered.

Contact us:

You may send us a message at that spot. The phone number is also listed – 843-284-3590. The phone is attended 9 a.m. to 1 p.m. Monday-Friday, so you may receive a call back the next day.